



**UN SACCO**  
Your Financial Anchor

# QC WALLET & ONLINE BANKING APPLICATION AND AMENDMENT FORM

## QC WALLET (MOBILE BANKING)

**New Application**  **Pin Reset**  **Change of Number**  **Deactivation**

Full Name: \_\_\_\_\_

Member Number: \_\_\_\_\_ ID No/ Passport No: \_\_\_\_\_ (attach copy)

Email Address: \_\_\_\_\_

Cellphone number: (Mobile banking registered) + 2 5 4

Reason for Change of number/deactivation: \_\_\_\_\_

## ONLINE BANKING

**Password Reset**

### Services.

- Quick Cash Loan Application
- Transfer to MPesa
- Internal funds transfer
- Loan and Saving Balance enquiry
- Pesalink transfer
- Bill payment
- Dividends Advance

### Declaration by the Applicant.

I authorize the UN DT SACCO to issue me with Mobile Banking credentials and warrant that the information given above is true and complete. I authorize you to make any enquiries necessary in connection with the application. I accept and agree to be bound by the conditions of use. I agree that I am solely responsible for security of my mobile device and the Personal Identification Number (PIN). I will meet all charges incurred through the use of this service. I understand that my application can be declined by the UN DT SACCO without giving reasons to the extent permitted by law.

**Applicant's Signature:**

**Date:**

D	D	M	M	Y	Y	Y	Y
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# TERMS AND CONDITIONS

1. This mobile banking application shall be accepted only after authentication of Member through any mode of verification as may be prescribed by the UN DT SACCO.
2. The service shall be provided on USSD and mobile application (app) platforms
3. The member, by making a request for transaction from his/her mobile phone/gadget through the mobile platform, irrevocably and unconditionally authorizes UN DT SACCO to access all his/her accounts linked with mobile banking services for end to end effecting of the transaction and also share the information regarding the transaction with the service provider.
4. The mobile banking service may without any prior notice, be terminated or suspended by UN DT SACCO for any reason whatsoever including and without limitation to invalid data, closure or suspension of related accounts, breakdown, maintenance, modification, expansion and/or enhancement. UN DT SACCO will not assume any liability or responsibility for any such suspension or termination.
5. The Member shall be solely responsible for accuracy and authenticity of the request made by him/her for transaction hence should take sufficient care when making a request.
6. If the Member suspects there is an error with the information provided, s/he should inform UN DT SACCO as soon as possible. The society shall endeavor to correct the error, if any. However, UN DT SACCO shall not be liable for any inadvertent error which may result from provision of incorrect information.
7. The Member is solely responsible for protecting his/her PIN and mobile gadget. All requests emanating from the member's phone with the correct PIN will be treated as genuine and UN DT SACCO will not be held liable for any violation whatsoever
8. UN DT SACCO shall endeavor to maintain the privacy and confidentiality of Member's accounts to the best of its ability and in line with the Data Protection policy. UN DT SACCO however shall not be liable if the Member's account is compromised on account of breach of secrecy, denial of service or on account of hacking/other technological failure.
9. Where the member applies for a loan from UN DT SACCO, the same will be appraised accordingly and in line with UN DT SACCO'S internal evaluation parameters. UN DT SACCO reserves the right at its sole discretion and without assigning any reason to approve or decline the application for the loan without giving reasons for the approval/decline.
10. The Member shall make all payments due to the UN DT SACCO, including repaying loans within the contracted time, and any other payments in respect to using mobile banking system. In the event the Member doesn't repay the loan in full within the stated period after disbursement, the SACCO will impose a penalty for default as per the product features. The SACCO will also take relevant recovery measures including but not limited to recovery from the Deposits Account.
11. In the event the member does not repay the loan in full within the stated period after disbursement, the SACCO will impose a penalty for default as per the product features. The SACCO will also ask to take relevant recovery measures including but not limited to recovery from deposits Account
12. The SACCO may deny/suspend or limit service to a member in instances of suspicion of fraud, violation, change of gadget or any other suspicious reason with no reference to the member whatsoever. In such instances the SACCO will work with the member to ensure security of the service before h/she is allowed to access the service again.

I confirm that I have read & understood the terms and conditions, the product features, the SACCO Bylaws and the relevant laws & regulations governing the utilization of this service and agree to be bound by the same.

Applicant's Signature:

Date:

D	D	M	M	Y	Y	Y	Y
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## FOR OFFICIAL USE ONLY

SACCO: Input by:-----Sign:-----Date:-----

Approved by:-----Sign:-----Date:-----